

# Carer Support Services and Benefits

– Rural City of Wangaratta and Indigo Shire

## Services

Service	Phone	Website
<b>Carer Gateway</b>	1800 422 737	<a href="https://www.carergateway.gov.au">https://www.carergateway.gov.au</a>
<b>Carers Victoria</b>	1800 514 845	<a href="http://www.carersvictoria.org.au">www.carersvictoria.org.au</a>
<b>Services Australia</b>	132 307	<a href="https://www.servicesaustralia.gov.au/caring-for-someone">https://www.servicesaustralia.gov.au/caring-for-someone</a>
<b>My Gov</b>	Help desk 132 307	<a href="https://my.gov.au/">https://my.gov.au/</a>
<b>My Aged Care</b>	1800 200 422	<a href="https://www.myagedcare.gov.au/">https://www.myagedcare.gov.au/</a>
<b>NDIS</b>	1800 800 110	<a href="https://www.ndis.gov.au/">https://www.ndis.gov.au/</a>
<b>Support for Carers Program</b>		<a href="https://www.betterhealth.vic.gov.au/health/servicesandsupport/carers-services-home-help-and-support#victorian-support-for-carers-program">https://www.betterhealth.vic.gov.au/health/servicesandsupport/carers-services-home-help-and-support#victorian-support-for-carers-program</a>
<b>Disability Gateway</b>	1800 555 677	<a href="https://www.disabilitygateway.gov.au/">https://www.disabilitygateway.gov.au/</a>
<b>Little Dreamers</b>	1800 717 515	<a href="https://www.littledreamers.org.au/">https://www.littledreamers.org.au/</a>
<b>Brainlink</b>	1800677579	<a href="https://www.brainlink.org.au/">https://www.brainlink.org.au/</a>
<b>Tandem</b>	1800 314 325	<a href="https://www.tandemcarers.org.au/">https://www.tandemcarers.org.au/</a>
<b>Family Violence – 1800 Respect</b>	1800 737732	<a href="https://www.1800respect.org.au/">https://www.1800respect.org.au/</a>
<b>Amaze</b>	1300 308 699	<a href="https://www.amaze.org.au/">https://www.amaze.org.au/</a>
<b>Ethnic Communities Council of Victoria</b>	03 9354 9555	<a href="https://eccv.org.au/">https://eccv.org.au/</a>
<b>Rainbow Door</b>	1800 729 367	<a href="https://www.rainbowdoor.org.au/">https://www.rainbowdoor.org.au/</a>

## Benefits

<b>Carer Payment</b>	<a href="https://www.humanservices.gov.au/individuals/services/centrelink/carer-payment/eligibility">https://www.humanservices.gov.au/individuals/services/centrelink/carer-payment/eligibility</a>	
<b>Carer Allowance</b>	<a href="https://www.humanservices.gov.au/individuals/services/centrelink/carer-allowance/eligibility/eligibility-rules">https://www.humanservices.gov.au/individuals/services/centrelink/carer-allowance/eligibility/eligibility-rules</a>	
<b>Carer Card</b>	<b>Phone</b> 1800 901 958 (during business hours) <a href="http://www.carercard.vic.gov.au">www.carercard.vic.gov.au</a>	
<b>Companion Card</b>	<b>Victorian Companion Card Information Line</b> 1800 650 611 <a href="http://www.companioncard.org.au">www.companioncard.org.au</a>	
<b>Benefits for concession card holders</b>	<ul style="list-style-type: none"> <li>• Energy Concessions</li> <li>• Municipal rates concession</li> <li>• Recreation benefits and Concessions</li> <li>• Care Registration Concessions</li> <li>• Water and sewerage concession</li> <li>• Housing support</li> </ul>	

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	<a href="https://www.carersvictoria.org.au/benefits/victorian-government-concessions-and-benefits-full-listing">https://www.carersvictoria.org.au/benefits/victorian-government-concessions-and-benefits-full-listing</a>
<b>Mental Health Carer Support Fund</b>	<b>Tandem Information Line</b> 1800 650 611
<b>Other Benefits</b>	<ul style="list-style-type: none"> <li>• Half Priced Taxi Card</li> <li>• Victoria Mental Health Carer Support Fund</li> <li>• NDIS</li> <li>• Carer Adjustment Payment</li> <li>• Child Disability Assistance</li> <li>• Payment Disability Parking Permit</li> <li>• Better Life Mobile phone plan</li> <li>• Qantas Carer Concession Card</li> </ul> <a href="https://www.carersvictoria.org.au/benefits">https://www.carersvictoria.org.au/benefits</a>

## Local Services

<b>Uniting Carers Gateway</b>	12 Rowan street, Wangaratta 593 Olive Street Albury (appointments required) <b>Phone:</b> 03 9000 4600 <b>Website:</b> <a href="http://www.unitingvictas.org.au/services/carers/carergateway/">www.unitingvictas.org.au/services/carers/carergateway/</a>
<b>Upper Murray Family Care</b>	27-29 Stanley Street, Wodonga (head office) 76 Nordsvan Drive, Wodonga (Support Options) <b>Phone:</b> 02 6055 8000 <b>Website:</b> <a href="http://www.umfc.com.au">www.umfc.com.au</a> <b>Email:</b> <a href="mailto:admin@umfc.com.au">admin@umfc.com.au</a>
<b>Gateway Health</b>	155 High Street, Wodonga 02 6022888 45-47 Mackay Street, Wangaratta <b>Phone:</b> 03 5723 2000 <b>Website:</b> <a href="http://www.gatewayhealth.org.au">www.gatewayhealth.org.au</a> <b>Email:</b> <a href="mailto:Carersupport@gatewayhealth.org.au">Carersupport@gatewayhealth.org.au</a>
<b>VMCH</b>	22 Rowan Street, Wangaratta <b>Phone:</b> 1300698624 <b>Email:</b> <a href="mailto:hello@vmch.com.au">hello@vmch.com.au</a>
<b>Mental Health and Wellbeing Connect</b>	57 Rowan Street, Wangaratta 155 High Street, Wodonga <b>Phone:</b> 1800 572129